

## **Refund Policy**

*Updated October 2020*

### **Earnest Deposit**

Refund of the Earnest Deposit will be as per conditions stipulated in the Agreement to Purchase / Letter of Offer signed between the Vendor and the Purchaser.

### **Professional Fees**

Professional Fees are non-refundable.

### **Stamping Fees & Administration Fees**

Stamping Fees and Administration Fees are non-refundable if the Tenancy Agreement has already been prepared and stamped. In the event the rental deal is aborted prior to the stamping of the Tenancy Agreement, the Stamping Fees will be refunded within 7 working days, with an administration fee of RM100 being deducted as processing fees.

## **Fulfilment Policy**

*Updated October 2020*

### **Rental Transaction**

The rental transaction is deemed to be completed, and professional fees are payable to us upon the execution and stamping of the Tenancy Agreement by both the Landlord and the Tenant.

### **Sale Transaction**

The sale transaction is deemed to be completed, and professional fees are payable to us upon the execution of the Sale & Purchase Agreement by both the Vendor and the Purchaser, irrespective of any delays/failures to obtain the necessary approvals/consents from the relevant authorities.